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CERTIFICATE OF MAILING

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Wesley J. Scott
Attorney for Applicants

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent No. : 6,438,711
Patentee : Robert J. Woodruff
Title : METHOD AND APPARATUS FOR PERFORMING FIELD
DIAGNOSTICS ON A COMPUTER SYSTEM
Issued : August 20, 2002
Docket No. : 3408.2.10
Customer No. : 21552

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OFFICE OF PETITIONS

Mail Stop Petition
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

FEE DEFICIENCY SUBMISSION UNDER 37 CFR 1.28(c)

Dear Sir:

This paper is being submitted to comply with requirements of 37 CFR 1.28(c), which is directed to correcting errors in small entity status. Small entity status was previously established in good faith in connection with the above-identified patent, and one or more small entity fees have been paid in good faith. However, it was previously discovered that such status as a small entity was established in error. A fee deficiency submission for the 3.5 year maintenance fee was then filed. However, the online maintenance fee payment system of the U.S.P.T.O. had not updated the entity status when the Patentee attended to payment of the 7.5 year maintenance fee. The Patentee was unable to change the 7.5 year maintenance fee amount from small entity to large entity. As a result, the 7.5 year maintenance fee amount was paid as a small entity. Accordingly, this paper is being

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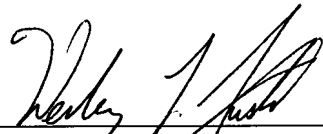
submitted in order to comply with the separate submission and itemization requirements of 37 CFR 1.28(c)(1) and (c)(2).

A Credit Card Payment for the amount of the deficiency owed is submitted herewith. The itemization of the deficiency payment, as required by 37 CFR 1.28(c)(2)(ii), is provided in the following table:

| Type of Fee Paid | Current Fee Amount as a Non-Small Entity | Small Entity Fee Actually Paid | Date of Payment | Deficiency |
|--------------------------|--|--------------------------------|-------------------|------------|
| 7.5 Year Maintenance Fee | \$2,480.00 | \$1,240.00 | February 19, 2010 | \$1,240.00 |
| Total: | | | | \$1,240.00 |

Should you have any questions regarding this submission, please do not hesitate to contact the undersigned.

Respectfully submitted,



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Date: July 26, 2010

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